

The Orchard Partnership News

Issue 7, 15th April 2019

New website: https://theorchardpartnership.co.uk/

Please take the time to have a look at our new website.

Did you know you can request a sick note online as well as book and cancel appointments and best of all order your repeat medication?

If you have any questions, please see our friendly reception team.



Till Orchard Surgery Boundary: After careful consideration The Partners of The Orchard Partnership made a formal application to change the outer boundary of The Till Orchard Surgery to exclude Larkhill. This has now been approved. This decision was not taken lightly; however it was felt that with the impending return of personnel and dependants from Germany in the near future we needed to ensure that the surgery was safeguarded and that we could still provide the best possible care to our most local patients.

How will this affect you as a patient? There will be absolutely no impact on patient care. All patients currently registered at The Till Orchard Surgery will not be asked to re-register. However, we will not be accepting any patients outside of the surgery boundary in the future



Email consultations: It is not currently the practice's policy to consult via email. We do not believe

that it is appropriate to discuss clinical matters (such as queries regarding medical symptoms, treatments etc) over email as we may not be in a position to respond quickly and do not feel it is best clinical practice.

Thank you for your co-operation.

Appointment report:

In March we had 97% appointment attendance. This is higher than the national average; please help us keep up this level of excellence by letting us know if you can't make your appointment.

We can help.....Please ask our friendly reception team to sign you up to our SMS reminder service today!



We always welcome any comments or suggestions you may have. Please see our website or our friendly team for further details. We also have a PPG and we welcome you to participate in this group.

The next meeting will be held at The Old Orchard Surgery, Wilton on the 24th April 2019. Please contact Claire Snook- PPG secretary at clairesnook@nhs.net for further details.

Referrals:

If you have been referred by your GP or nurse please contact the Sarum Referral Centre for further details or a progress update of your referral.

Sarum Referral Centre: 01980 840284 / 840800





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What is my Summary Care Record

(SCR)?Your SCR is separate from your health record and is created nationally. It contains key information including your contact details, NHS number, medications and allergies, and it can be viewed by GP Practices, hospitals and ambulance services who currently do not have access to your record.

With your consent, additional information can be added to create an Enhanced Summary Care Record. This could include your care plans, which will help to ensure you receive the appropriate care in the future. Care professionals will ask for your permission to view your SCR. If you do not want a SCR please obtain an opt out form from: www.nhs.uk/nhsengland/thenhs/records What do I need to do now about my SCR? Tell us your decision about enhancing your SCR with additional information by completing a form. Please see website or reception for



NHS NEWS...Primary Care NetworksPCN's)

What are they?

further details.

PCNs are groups of GP practices working collaboratively in a formalised structure, typically covering a population of 30,000 to 50,000 patients, and combining with other primary and community services and local organisations to ensure an integrated approach to health and care for that population. It is expected that all areas in England will be covered by one by July.

Why are they being established?

The intention behind establishing PCNs is to focus services around local communities, building on local GP practices to help rebuild and reconnect primary healthcare teams across the areas they cover through the network.

The BMA GPs committee negotiated a new directed enhanced service with funding entitlements in this year's contract to fund PCNs because the ownership for leading local services should sit with GP practices. Only GP practices can set them up. It is hoped they will alleviate workload pressures and allow GPs to concentrate more on the most complex patients.

Aren't there already networks?

Yes. In fact, most practices in England work in some kind of network. The difference is PCNs have the support and backing of a national contract and formalise the establishment of networks in a consistent way.

Will they offer new services to patients?

Yes. From 2020 there will be the potential for additional funding of new services in line with the aims set out in the NHS Long Term Plan. These include medications review, supporting early cancer diagnosis and cardiovascular disease prevention and diagnosis.

(Source BMA-www.bma.org.uk)